



SWETNAM
COSMETIC SURGERY
KNOWLEDGE · BEAUTY · RESULTS

Swetnam Cosmetic Surgery Policies and Practice Information

CANCELLATION POLICY:

Clinic Appointments: Swetnam Cosmetic Surgery does not charge a fee for rescheduling or cancelling appointments. We do not have any additional fees for patients that no show to their regular scheduled appointments.

Surgery Appointments: Patients must call within 48 hours of surgery to reschedule or to cancel surgery. Patients may reschedule their surgery date up to 3 times without a fee. Each additional rescheduled surgery date will have a fee charge of \$150.00.

RETURN POLICY:

Product: There is a strict no return or exchange policy on all products sold at Swetnam Cosmetic Surgery. All products are sold to each individual as a prescription for their skin care needs.

Surgical: A Non-Refundable \$500 deposit will be retained for a cancelled surgery that is not rescheduled with Dr. Swetnam. If you need to change the date of your surgery and we ask for a 48 hour notice, the deposit can be used to secure a different date without further charges. Surgery patients that cancel their surgery may use the non refundable \$500.00 deposit toward injectables, laser or skin care.

PAYMENT POLICY:

Surgery Payment: We accept cash, checks and all major credit cards. A \$500.00 deposit is required at the time of scheduling surgery. This allows us to block the time needed for your surgery, office procedure, and/ or laser. The remaining balance is due at the time of your pre-op appointment or one full week prior to your scheduled surgery date.

Surgery Touch Up Policy: In the event that a cosmetic Touch Up is necessary (this is documented by the physician), the patient will be liable for cost of materials needed for their case, that amount being a minimum of \$300.00. Patient will be quoted by the office, if touch up is necessary.

Clinical Procedures Payments: We accept cash, checks and all major credit cards. Payment is due on the day services are rendered for all injectable products, laser services, vascular services and in office procedures. Payment may be collected at the front desk prior to being seen by Dr. Swetnam.

INSURANCE AND BILLING INFORMATION:

Co-Pay & Co Insurance: Out-of-pocket costs to you will vary based on your insurance policy, and we will need to review your policy terms before we estimate the amount you will have to pay. Payment of co-pay and co-insurance is required 10-14 days prior to your scheduled surgery date. Our staff will estimate your co-insurance payment. Payment must be paid in full prior to surgery.

Financing: If your insurance carrier does not provide coverage for your surgery or provides incomplete coverage, self-paying is an option. However, we understand that some of our patients may need assistance. We offer multiple options for financing, including: Care Credit, Prosper, Arvest Bank and Iberia Bank.